

# FLEX Behind The Neck Wireless Headset with Microphone - Product # 7535



**HYPE®**  
Flex Wireless Stereo Headphone  
Operation Manual HY-NCKBT  
BT ID: D030500  
FCC ID: 2AIN2HBS-730

Thank you for purchasing the Hype Behind Neck Wireless Stereo Headphones. Please read all instructions carefully before using and retain this manual for future use and reference.

#### PACKAGE CONTENTS

- Flex Wireless Stereo Headphone
- USB Charging Cable
- Operation Manual

#### KEY FEATURES

- Compatible with Bluetooth-enabled devices
- Volume control & media controls

#### SAFETY INSTRUCTIONS

Keep the unit away from heat sources, direct sunlight, humidity, water and any other liquids.

Do not operate the unit if it has been exposed to water, moisture or any other liquids to prevent against electric shock, explosion and/or injury to yourself and damage to the unit.

Do not use the unit if it has been dropped or damaged in any way.

Repairs to electrical equipment should only be performed by a qualified electrician. Improper repairs may place the user at serious risk.

Do not puncture or harm the exterior surface of the product in any way.

Keep the unit free from dust, lint, etc.

Do not use this unit for anything other than its intended use or purpose. Doing so may damage the device.

This product is not a toy. Keep out of reach of children.

Do not use the headset at excessive levels as this may damage hearing.

Do not expose batteries, battery pack, or batteries to installed to excessive heat, such as direct sunlight, or open flame.

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#### FEATURES/PARTS

1. Next Song
2. Previous Song
3. Play/Pause
4. Increase Volume
5. ON/OFF
6. Decrease Volume
7. Answer/End Call

#### CHARGING THE HEADPHONES

The headphones come with a built-in rechargeable battery. Before using it for the first time, we recommend you charge the battery fully. Only use the supplied USB cable to charge the headphones.

Connect the USB cable to a computer USB port and the USB plug to the charging jack of the headset. The red LED light will illuminate while the headphones are charging.

A full charge of the battery takes around 2 hours. When the battery is fully charged, the LED light will turn off automatically. Disconnect the headset at this point. The headset will then be ready for use.

When the battery is low, the LED will flash red for 30 seconds and issue a warning beep. When this happens, charge your headset.

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#### TURNING HEADSET ON/OFF

**Power On:** Push button to On position then the LED flashes blue.

**Power Off:** Push button to Off position and then the headset will turn off.

#### PAIRING THE HEADPHONES

1. Ensure the headphones are turned off. If they are not, please turn off the headphones first before pairing.

2. Push button to on position then the LED flashes blue. This will indicate your headphones are now in pairing mode.

3. Place the headphones and the Bluetooth device to which you would like to pair it within the operating distance. We recommend keeping the two devices no further than 3 feet apart.

4. Ensure Bluetooth is enabled on your phone or music device. Refer to the manufacturer's instructions for how to enable Bluetooth on your device.

5. Once you have activated Bluetooth on your device, select the earphones "HY-NCKBT" from the list of available Bluetooth devices.

6. Please note, pairing mode on the headphones will last for two minutes. If no devices are paired after two minutes, the earphones will automatically return to standby mode.

7. If pairing is unsuccessful, turn off the headphones first and repair following the aforementioned steps. Once you have paired the earphones with a device, the headphones will remember this device and will pair automatically when the device's Bluetooth is activated and in range. You do not need to re-pair any previously connected devices.

#### LISTENING TO MUSIC

Once the headphones are paired to your device, you can stream music wirelessly to the earphones. Select the track you wish to listen to on your device to listen via earphones. Should you encounter any problems while streaming, please refer to your device's user manual.

#### MANUAL KEY FUNCTIONS

Your headphones are equipped with a few shortcut keys. Please note the following functions.

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#### 1. Answering a Call

When a call comes in, you will hear a ring tone and the headset will flash blue. Press the Answer button to answer the call. The LED indicator light will turn blue to indicate the call is connected. Press the volume control button to adjust volume on your call.

#### 2. Rejecting a Call

When a call comes in, to reject the call, hold Answer button for 2 seconds to reject a call.

#### 3. Ending a Call

During talking, press the Answer Button again to end or disconnect the call.

#### 4. Redialing

Press the Answer Button twice in rapid succession to redial the last dialed number.

#### 5. Volume Control

When listening to music or on a call, you can adjust volume by pressing the Vol+ or Vol- button accordingly.

#### AUTOMATIC PAIRING

After powering off your headset, press and hold the Answer Button. Release the button when the light flashes green. Do not press and hold until you see the light flash green and red.

At this time, if the headset did not complete pairing with any equipment in range, it will automatically enter device search status. Next time your device turns on, you

will automatically be paired with this headset. If this does not happen, you may have to re-pair you device.

Follow instructions in "PAIRING THE HEADPHONES" to pair.

#### RECONNECTING

After the headset and your device disconnect, the headset will enter standby status. The indicator light will flash red. Press the Answer Button and the headset will automatically reconnect.

#### PAIRING TO YOUR COMPUTER

If your computer is equipped with Bluetooth, use the Bluetooth software to connect to your headphones. If you are unsure about this, please refer to your computer's operation manual or contact your

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computer's manufacturer for more details.

If your computer does not have built-in Bluetooth, you can use a Bluetooth USB receiver (not included here) and install the IVT Bluetooth driver software.

#### INSTALLING IVT BLUETOOTH DRIVER

1. Insert your Bluetooth USB receiver into your computer.

2. Switch the headset on into pairing mode.

3. Start the IVT Bluetooth software on your computer. Click "Refresh Equipment" in "View Menu" to start searching for Bluetooth devices in range.

4. Find and select "HY-NCKBT" on the device list. Right click, using your mouse and select "Connection." Two options will appear: A. Bluetooth high quality audio service (for listening to music), B. Bluetooth headset service (for VOIP calls). After making the appropriate selection, the computer will require a PIN code to connect. Enter "0000" to pair.

5. If selecting headset service, accept by pressing the On/Off Button. The headset will issue a beep and flash green and red.

6. If selecting audio service, your headset should connect automatically.

7. After pairing successfully, the indicator light will flash green.

#### TROUBLESHOOTING

1. If the Bluetooth does not function or powers off after powering on, the headset is low in power and needs to be recharged.

2. Headset and pairing device need to be within 16 feet of each other with no major obstacles in order to pair.

3. If the device paired successfully, but there is no sound, a. Check to make sure the device and headset are connected correctly.

b. Check whether volume is set at minimum.

c. Delete all paired Bluetooth devices from your device and pair the headset again.

4. Your headset is making unwanted noises:

a. Make sure the devices are within effective operating distance and no obstacles are blocking the signal. If anything is blocking the signal, the sound may distort or be fragmented in your headset.

b. The constant beep may be the low battery warning.

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5. Some mobile devices support Bluetooth communication but do not support Bluetooth music streaming.

#### BATTERY MAINTENANCE

1. In order to prolong battery life, turn off your headset when not in use.
2. If the headset is not in use for a long period of time, store it in a dry, safe location. The headset will need to be charged every 2 months to maintain battery life.

#### CARE AND MAINTENANCE

- Do not expose the unit to liquid, moisture, or humidity to avoid damage to the product's internal circuitry.
- Do not use abrasive cleaning solvents to clean the unit.
- Do not expose the unit to extremely high or low temperatures as this will shorten the life of the electronic device, destroy the battery, and/or distort certain plastic parts.
- Do not dispose of the unit in fire as it may explode or combust.
- Do not expose the unit to contact with sharp objects as this will cause scratches and damage.
- Do not let the unit fall from high places, as doing so may damage the internal circuitry.
- Do not attempt to disassemble the unit.

In the event that the unit do not function properly, return it to the store where it was purchased.

#### SPECIFICATIONS

Bluetooth:	V2.1+ EDR
Frequency:	2.402GHz-2.480GHz
Transmitter:	Class II
Operation Range:	Up to 33ft (10m)
Frequency Response:	20Hz - 20kHz
S/N Rate:	80 dB
Speaker Power Rate:	2 * 16mW
Battery:	Built-in Lithium Ion
Battery Capacity:	3.7V/180mAh
Input:	DC5V, 500mA
Charge Time:	Up to 2 Hours
Talk Time:	Up to 7 Hours
Play Time:	Up to 8 Hours
Standby Time:	Up to 300 Hours

#### FCC STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### FCC INSTRUCTIONS FOR A CLASS B DIGITAL DEVICE OR PERIPHERAL

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### WARRANTY INFORMATION

The condition of this warranty and our responsibilities under this warranty are as follows:

Supplier's warranty is non-transferable. And this warranty is limited to the original purchaser only.

\* You must be able to prove the date of original purchase of the unit with a dated receipt.

\* The warranty is not applicable if the product has been subject to physical abuse, improper installation, modification or repair by unauthorized third party.

\* The responsibility of supplier's products shall be limited to the repair or replacement of the product as its sole discretion.

\* Specifically exempt from any warranty are limited-life consumable components subject to normal wear and tear such as batteries, decoders and other accessories.

\* A supplier will not take any responsibility if the failure of the unit has resulted from accident, abuse, misuse, or any unauthorized repair, modification or disassembly.

\* Modification and repair of the unit should be done by authorized and qualified service personnel, Center or returned to the manufacturer.

\* This warranty gives you specific legal rights, and you may also have other rights which vary under local laws.

The following conditions comprise the requirements and scope of our warranty conditions and do not affect our legal and contractual warranty obligations.

We offer a warranty on our products in accordance with the following conditions:

1) Hype products are covered by a 12 month warranty. We will resolve damages or defects on Hype products free of charge within 12 months of the purchase date under the following warranty conditions. For any damage or defect determined later than 12 months after the purchase date, proof of a manufacturing fault must be submitted for repair under warranty.

2) The warranty does not cover batteries and other parts, which are considered consumables, parts that break easily such as glass or plastic or defects based on normal wear and tear. There is no warranty obligation in the event of marginal differences compared to the target appearance and workmanship provided these have a negligible effect on the product's fitness for use, in the event of damage caused by chemical or electrochemical effects, by

water or generally from abnormal conditions.

- 3) The warranty will be performed in such a way that we shall decide whether to repair the defective parts or to replace them with working parts free of charge. Hype reserves the right to exchange the product for a replacement product of equal value if the product sent in cannot be repaired within a reasonable time or at a reasonable cost. Requests cannot be made for repairs to be carried out on site. Parts that have been replaced or exchanged become our property.
- 4) The warranty claim does not apply if repairs or other work is carried out by unauthorized persons or if our products are equipped with additional parts or accessories that are not approved for our product.
- 5) Warranties that have been activated do not cause the warranty period to be extended, nor do they trigger a new warranty period. The warranty period for any replacement parts installed ends with the warranty period for the entire product.
- 6) Any other further claims are excluded, especially those for replacement due to damage caused to the outside of the product, provided there is no obligatory legal liability.

We therefore accept no liability for accidental, indirect or other consequential damage of any kind, which leads to usage restrictions, data loss, and loss of earnings or interruption to business.

Asserting a warranty claim:

- 1) To make use of the warranty service for hardware issues, you must contact the Hype Service Center by email at [support@digiusa.com](mailto:support@digiusa.com).
- 2) Hype will try to diagnose and solve your problem. If it is determined that a warranty claim exists, you will be given an RMA number (Return Material Authorization) and will be asked to send the product to Hype.

**IMPORTANT:** Hype will only accept parcels that have an RMA number.

Please observe the following when sending the product:

- 1) Send the product suitably packaged with carriage and insurance paid. Do not enclose any accessories with the product (cables, chargers,

manuals, etc.) unless the Hype Service Center specifies otherwise.

- 2) Mark the RMA number on the outside of the package in such a way that it is visible and clearly legible.

- 3) You must enclose a copy of the sales slip as proof of purchase.

- 4) Once Hype has received the product, it will meet its warranty obligations in accordance with the warranty conditions and will return the product to the sender with carriage and insurance paid.

**Service outside of warranty**

Hype can refuse any service claim made that is not covered by the warranty.

If Hype agrees to provide a service outside the warranty, the customer will be invoiced for all repair and transport costs. Hype will not accept any packages that have not first been approved by Hype by means of an RMA (Return Material Authorization).