

INSTRUCTION MANUAL

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1. Go to <https://www.egolibrary.com/1250>
2. Enter the following code in the space provided: *[ENTER THE CODE YOU WERE PROVIDED]*
3. Click the 'redeem' button
4. Proceed to download the collection or register for and use our Apple/Android Apps*

*Note: If you intend to use an Apple or Android device to enjoy this collection, it is best if you visit the above website in step 1, directly from that device and select to download our corresponding apps shown in Option 1 once you've redeemed the above code. If you wish to download these to a computer, scroll to the BOTTOM of the page, to option #2.

Troubleshooting:

- Here are the indexes of books:
1,000 Books + 250 Classics= <https://www.egolibrary.com/books>
- These collections are large (7GB for the 1250 eBooks) so they will take time to download. You will need a fast, reliable internet connection
- Link to the apps:

Android =https://play.google.com/store/apps/details?id=com.egolibrary.e_golibrary&hl=en
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- In order to use the mobile apps, users must LOG into their e-GO! Library account. They are asked to create one, as part of the process of getting the apps when they redeem their codes. If they did not create one, they can do so here:
<https://www.egolibrary.com/apps>
- For some reason, people often ask "I don't want the apps, I want to download these" because they didn't scroll down the page to see option #2 which is the direct download option (option #1, the top option is the apps option). So if people ask, please say "On the download page, the top option, option #1 allows you to get our mobile apps. But if you scroll down the page a little bit, you will see option #2, which allows you to download the books right to your computer"
- People who use mobile devices like phones or tablets must use the apps, as the collections are too big for most devices (and Apple blocks online downloads in general)

Our customer support team is standing by to help any customers, so please feel free to send them our way:

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